

**Notice of References Cited**

Application/Control No.

09/653,085

Applicant(s)/Patent Under  
Reexamination  
LOTVIN ET AL.

Examiner

Sabrina Chang

Art Unit

3625

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**U.S. PATENT DOCUMENTS**

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
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**NON-PATENT DOCUMENTS**

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	V	"Future Calling" Pournelle, Jerry. December 13, 1999. Tele.com
	W	"Mobile Technology: Looking ahead" hager, Jon. Dec. 1999. IBM Syssy.
	X	"The Role of Human Web assistants in e-commerce: an analysis and a usability study" Aber, Johan, et al. 2000. Internet Research

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